

# Qwest Control

## Puts YOU in control 24/7

Qwest Control® is a free, self-service Web portal that makes it easier for you to do business with Qwest® by providing you with the critical tools necessary to manage your Qwest products at any time and from anywhere.

## Description

Qwest Control is Qwest's self-service Web portal. It provides online access to a broad array of Qwest services. Qwest Control is available at no additional charge.

Full network management capabilities are currently available for nationwide ATM and Frame Relay, Qwest iQ Networking® Services, Dedicated Hosting Collocation, Managed Security and Firewall - VPN, Wholesale Dial, Private Routed Network, Qwest Managed VPN Gateway, Long Distance, Toll Free and Local Services. eBilling and access to customer service records (CSRs) are available for an even wider range of products.

## Features

- eBilling Manager:
  - Centralized billing information across your Qwest service offerings
  - View current and historical invoices
  - Pay bills online—all accounts in one transaction
  - Generate summary reports
  - Set invoice and payment options
- Repair Manager:
  - Create and track status of trouble tickets
- Inventory Manager:
  - View all inventory and configurations for your network services
- Statistics Manager:
  - Analyze historical and real-time network statistics and create detailed reports
- Order Manager:
  - Make changes to services or network configuration
- Status Manager:
  - Stay informed of network status and performance
- Administration Manager:
  - The command center for your business—create and manage profiles

## Benefits

- Easy to use—quickly find the information you need
- Simplify the management of your communications services
- Access vital information online—billing, inventories, statistics, status
- Manage, repair and configure communications services on-line
- Obtain centralized and simplified billing—view, pay and report for both local and national services
- Qwest Control demonstrates Qwest's ongoing Spirit of Service®

## How it works

After signing up Qwest Control, you will receive a secure login account. You can then manage your qualifying Qwest products and services through the Qwest Control portal from any computer with an Internet connection at any time via Internet Explorer.

### **Why buy from Qwest®?**

- Backed by Qwest's Spirit of Service®—our commitment to enhancing your experience with Qwest while delivering comprehensive solutions designed to meet your specific needs.
- Qwest has offered the ability to manage products and services online via Web portals since the 1990s.
- Qwest provides Qwest Control® as a free service to its customers.

### **Other products available from Qwest**

- Qwest Web Contact Center® (QWCC®)
- Qwest EZ Route
- Q Routing™

Customers may use Qwest Control® to manage a broad range of Qwest services, including: Nationwide ATM and Frame Relay, Remote Access—including Qwest Managed VPN Gateway, Qwest iQ Networking®, Dedicated Hosting Collocation, Managed Security and Firewall -VPN, Wholesale Dial, Private Routed Network, Toll Free and Local Services. Availability of these services varies by product.